



Senior Business Analyst

Job Summary

Responsible for the support, enhancement and design/development of key business applications within the Clarien Bank group of companies. The Business Analysis Team is responsible for leveraging existing and new technologies by identifying business and operational improvements and promoting efficiencies within the Bank. We are looking for an experienced Senior Business Analyst with direct Investment Banking experience.

Job Specifications:

Business applications supported include those dedicated to trading, banking, foreign exchange, transaction processing, on-line processing and financial reporting. Responsibilities include designing, managing and monitoring activities and projects associated with system and operational improvement and providing the necessary support to team members to ensure that the delivered scope meets the needs and quality requirements of our business clients.

Developing and maintaining a positive working relationship with key business managers and other peer Application Team members is vital to this role.

General Responsibilities

- Be able to describe and communicate the value of a project, initiative or activity in terms of both its benefits and costs in language used by the business community that will effectively obtain leadership understanding, support and approval
- Assess challenges and questions from multiple viewpoints and present options for solutioning a problem taking into account time, cost, risk, likelihood of success and the impact of change
- Elicit requirements utilizing interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis
- Critically evaluate information gathered from multiple sources, reconcile conflicts, decompose high-level information into detailed requirements, abstract up from low-level information to a general understanding, and distinguish user requests from the underlying true needs
- Proactively communicate and collaborate with external and internal customers of Information Technology to analyze information needs, functional requirements and facilitate the delivery and documentation of the following artifacts as needed:
 - Functional requirements
 - Business requirements
 - Use cases, GUI, screen and interface designs
 - Test plans, scenarios, cases and conditions
 - Quantitative and Qualitative Business cases

The successful applicant must have:

- A Bachelor's Degree in Business Administration / Business Management is preferred or equivalent work experience
- A minimum of 7 years Business Analysis or Consulting experience in a Financial Services organization with at least 5 years in Investment Banking
- A minimum of 10 years experience working hands on with Investment or Trust systems plus 1 of the following: Core Banking, Internet Banking, CRM systems
- Knowledge of integration into Core Banking (preferably Fiserv) applications essential
- Demonstrated ability to lead teams by providing coaching, guidance, encouragement, feedback and overall support
- A deep understanding of systems engineering concepts
- Good judgment in identifying issues and recommending solutions to others
- Demonstrable experience across banking and investment channels
- The ability to conduct cost/benefit analysis and experience of business case development
- Good problem determination technique. Well-organized, with evidence of following through on commitments to customers
- Demonstrable experience of the Windows operating environment and SQL databases and navigating for design and troubleshooting purposes, including ability to understand and communicate with business and technical resources around application and database operations
- Excellent verbal and written communication skills and the ability to interact professionally with a diverse group including executives, managers, and subject matter experts
- Strong analytical and product management skills required, including a thorough understanding of how to interpret customer business needs and translate them into application and operational requirements in full service banking environment

Clarien is an equal opportunity employer and offers a competitive compensation package commensurate with qualifications and experience.

Please submit a detailed cover letter and résumé no later than January 22nd, 2015 to:

Human Resources Department

19 Reid Street, Hamilton HM 11

P.O. Box HM 665, Hamilton HM CX

Email: jobs@clarienbank.com

Fax: + 441 296 7701

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We sincerely thank all applicants for their interest. Only those candidates under consideration will be contacted.

Clarien Bank Limited through its wholly-owned subsidiaries is licensed to conduct banking, trust and investment business by the Bermuda Monetary Authority.