

*Our people* are our competitive advantage.



At Butterfield, we pride ourselves on being approachable, disciplined and proactive. If you embody these qualities and have the necessary experience, you may be the one we're looking for.

## **Business Analyst**

### **Group Technology**

This position reports to the Senior Business Analyst and is responsible for managing the IT systems supporting the products and services in the reporting area. The incumbent will also be responsible for implementing new features and systems to improve IT services available to Bank customers and users.

#### **Your responsibilities will include:**

- gathering business requirements and translating them to technical delivery of IT products and systems delivered by technology providers
- participating in project development as required including performing research, defining functional requirements and specifications, performing testing and assisting implementation
- improving the delivery of IT products using a structured design process and business process management techniques
- providing information and documenting status on issues with the Project Management Office and other project managers
- working with data and systems architect, business users to identify cost/benefit impact to the company of proposed projects in conjunction with VMO and the business sponsors
- ensuring the good governance of IT products by working with other members of the Group IT organisation to ensure appropriate processes, procedures, documentation and artefacts are in place
- managing and maintaining the configuration and consistent operation of the systems that support the assigned area
- performing systems analysis services on operational IT systems as needed by the business
- actively pursuing issue resolution, and communicating analysis status/issues to business stakeholders and operational management

#### **Your experience should include:**

- University degree or equivalent experience with a minimum of two years' experience in a business analysis role
- previous experience and employment with a financial services organisation would be an asset
- strong understanding of technical delivery platforms and technology delivery systems
- exposure and experience with systems providing services to the assigned area, from both a hardware and software standpoint
- ability to gain the confidence of the business area management and staff, as well as Operations management and staff
- experience with report writing on a number of platforms, specifically OBIEE, Business Objects, Crystal Reports or other SQL based systems
- advanced experience in SQL
- proficient in Microsoft Office suite of applications

CLOSING DATE: 20 June 2014

All applications should be forwarded **via e-mail**

to: [resumes@butterfieldgroup.com](mailto:resumes@butterfieldgroup.com)

ATTENTION: Human Resources

Hardcopy applications will not be accepted.

[www.butterfieldgroup.com](http://www.butterfieldgroup.com)



**Butterfield**

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