

**You'll Enjoy Our Company**



## Case Manager, Wellness

We are seeking an individual for the role of Case Manager, Wellness within the Group Insurance Department. Are you a professional in the ever-changing healthcare industry? Do you want to use your skills to help people manage their chronic health issues and improve their overall health? Are you looking for the perfect application of your clinical expertise and business savvy to help Bermuda? If you have the desire to positively influence the lives of others and reduce health costs in Bermuda, then this job is for you!

### Core responsibilities:

- Design and coordinate care / services / health education for targeted member populations with chronic disease conditions or high cost specialty care
- Administer the full cycle of complex case management, prognosis and outcomes
- Responsible for ensuring that member goals are achieved within a specified time period based upon individual needs, reasonable expectations and well-documented outcomes
- Work closely with the clients, providers and Argus' Wellness partners to maintain the highest ethical standards
- Identify and analyze staff/member/system issues that impact the proposed plan of care, and initiates corrective action
- Conduct research and analyze data using critical thinking and problem solving skills

### Qualifications and experience required:

- Bachelor's Degree from an accredited school in Nursing, medicine or related field of study or Registered Nursing (RN) designation from an accredited institution
- Certification in Case Management (CCM) is desirable
- Minimum three years' of nursing and clinical experience in a clinical environment such as a hospital or clinic is preferred
- Three years' case management/managed care experience is desirable
- Strong knowledge of Bermuda's healthcare system, health care and managed care delivery systems in general
- Proven work experience and knowledge of claims administration and case management practices
- Strong written and oral communication skills
- Basic knowledge of health insurance products, benefit structures and services would be an asset
- In-depth knowledge of Microsoft Office and medical and case management software

**Closing Date: Thursday March 27, 2014**

**Send your resumé to: Human Resources Department,  
The Argus Group, 14 Wesley Street, Hamilton, HM 11 or,  
The Argus Group, P. O. Box HM 1064, Hamilton HM EX  
tel: 295-2021 • fax: (441) 292-6763 • email: [resume@argus.bm](mailto:resume@argus.bm) • [www.argus.bm](http://www.argus.bm)**

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