MARSH

TEAM LEADER

Marsh IAS Management Services (Bermuda) Ltd invites applications for the position of Team Leader to service its clients (predominantly insurance entities, captives, reinsurance pools and syndicates, as well as various client finance companies, investment partnerships and holding companies).

The Team Leader will have many years of experience working within the insurance industry and have a high technical level of understanding for both insurance and accounting issues.

The responsibilities for this senior position will include, but are not limited to the following:

- Acting as Client Executive for specific large clients
- Overall responsibility for the Team's revenue budget
- Being a member of the Senior Management Team
- Holding regular team meetings to provide a communication channel between staff and the Senior Management Team
- Being project leader for specific projects agreed by the Senior Management Team
- Assisting with the recruiting, hiring, and coaching of staff
- Mentoring and coaching supervisors on how to supervise
- Provides guidance and monitors progress of each team member's training and development using the applicable development plan and training matrix.
- Address client service issues
- Coordinating coaching, mentoring and appraisal process for all team members
- Participating in discussions on salary, bonus, and promotions where applicable
- Providing support to Client Executive on specific issues and management fee renewals
- Assisting in winning new business and presenting oral presentations

Preference will be given to candidates who have:

- Relevant professional accounting and insurance qualifications
- Minimum 9 years experience building relationships with customers in an Account Management and/or Client Services role
- Proven experience managing a team
- Proven negotiation skills
- Experience in accounting and insurance for captives are required

This position requires strong organizational skills, the ability to work under pressure, handle changing priorities, and to work within a team. It is expected the applicant can demonstrate the ability to powerfully communicate, multitask, meet deadlines, and have a flexible management approach. Accuracy and attention to detail are absolutely essential. Applicants must be willing and able to work flexible hours. Current computer skills are essential.

Applications by e-mail (preferred) to recruiting@marsh.com or by mail to:
The Human Resource Manager
Marsh IAS Management Services (Bermuda) Ltd
P.O. Box HM 1826
Hamilton HM HX

Closing Date: December 10, 2013 No Agencies Please or Telephone Calls

Marsh is the risk and insurance unit of Marsh & McLennan Companies

MARSH & McLENNAN COMPANIES