

# Key Management

## Services Limited

## Information Technology Analyst

**Key Management Services Limited** ("KMS") provides comprehensive management services to all of the companies within the KeyTech Group of Companies. These services include, but are not limited to, human resource management, information technology, financial and premise management services. KMS is a member of the KeyTech Group of Companies.

KMS is seeking a self-motivated and qualified **Information Technology Analyst** with systems and applications expertise, who also possesses strong analytical, problem resolution and leadership skills, to join a fast-paced and supportive Information and Communication Technologies ("ICT") environment.

Reporting to the AVP Information Technology, the Information Technology Analyst will be responsible for the design, build, implementation, support and enhancement of new and existing information technology solutions for assigned business areas. The successful candidate will also provide quality business process analysis, application software and network infrastructure support for a specialized grouping of IT business solutions.

Additional responsibilities include but are not limited to analyzing and documenting user and systems requirements; application development and maintenance; computer systems support; network design and maintenance; database analysis and administration; and report creation. Crucial to this role is working closely with the end user community to provide solutions that will enable them to effectively and efficiently meet the needs of the business.

**The successful candidate must possess an understanding and a strong working knowledge of:-**

- Network technology and communications programming techniques and a broad range of relevant multi-user computer systems, applications and/or equipment
- At least one of the common report writing tools such as SQL Reporting Service, Crystal Reports and Microsoft Report Writer
- Customer service standards and procedures (ITIL)

**Key Qualifications and Experience required:**

- Bachelor's Degree in Computer Science or equivalent with a minimum of eight (8) years post qualification experience in a ICT environment

- A relevant subject area certification (MCSD, MCSDBA etc.)
- Active Directory and Server certification (MCSE), or Infrastructure and Networking certification (CCNA, CCNP)
- Extensive experience with .NET (C# or VB), SOAP, XML, SQL, HTML, Java, VMware, Citrix
- Ability to produce reports that are aesthetically pleasing within the limitations of the delivery medium
- Project Management Certification and Telecommunications Industry experience would be advantageous

The Information Technology Service Delivery is a 7x24 environment; this role will require the need to be flexible with work hours and the ability to meet the needs of any given situation.

Interested persons should apply with a cover letter and detailed resume via email to [keycareers@keytech.bm](mailto:keycareers@keytech.bm). All correspondence should be marked to the attention of the:

*Human Resources Manager Recruitment  
Key Management Services Limited  
Department of Human Resources  
30 Victoria Street, Hamilton, HM 12*

**Closing Date: October 25<sup>th</sup>, 2013**

The KeyTech Group of Companies is committed to maintaining a substance free workplace. Applicants will be subject to pre-employment substance screening prior to receiving an offer of employment.