

# SERVICE TECHNICIAN

## BERMUDA GAS & UTILITY COMPANY LIMITED

We are seeking skilled and motivated technicians to join our commercial equipment and residential major appliance service team.

### Primary Responsibilities:

- Install, maintain and repair commercial/residential gas and electric appliances and equipment
- Troubleshoot and diagnose service issues
- Install gas piping systems in accordance with industry standards, regulation and codes, company policies and procedures
- Respond to customer requests for service, competently and in a professional manner
- Maintain records and report progress/results of assigned service calls in a timely manner
- Account for parts and material required to complete jobs
- Coach/mentor/assist other employees as required

### Knowledge, Skills, Experience and Education Required:

- Bermuda Secondary School Certificate or equivalent
- Minimum of 5 years' experience as a Service Technician
- Appliance and Equipment repair certificates are required
- Self-motivated, reliable and accountable
- Well developed customer service skills, strong interpersonal and communication skills (written and verbal)
- Strong organizational and time management skills
- Knowledge of Occupational Health and Safety legislation codes etc.
- Capable of lifting a minimum of 100 lbs
- Possess a valid intermediate driver's license

*Bermuda gas is a drug, alcohol and smoke-free environment and, as such, requires all successful applicants to pass a pre-employment drug and alcohol screening, prior to an offer of employment.*

*CLOSING DATE – Qualified candidates are invited to apply to the Human Resources Department by 4<sup>th</sup> September 2013.*



**EMPOWERING POTENTIAL**

P.O. BOX HM 373, HAMILTON HM BX, BERMUDA or call 295-3111 EXT. 1826

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