

Join us. Lead the way.

Wireless Operation & Maintenance (O&M) Engineer

CellOne is the premier Bermudian provider in the wireless telecommunications services industry. Our mission is to provide superior customer service and state of the art communications for Bermuda. We are currently seeking energetic and enthusiastic individuals to apply for the position of Wireless O&M Engineer.

The Wireless O&M Engineer will be the technical lead on Nokia Siemens Networks (NSN) equipment for CellOne and be charged with using industry best practices to operate and maintain our state of the art UMTS network.

Main Responsibilities

- Provide technical support for the Nokia UMTS network (OSS, RNC, WBTS, MSS, MGW, HLR, GGSN, SGSN, CG, BG)
- Provide after hours / on-call maintenance support
- Perform routine maintenance tasks including but not limited to NE Backups
- Perform hardware and software upgrades
- Monitor system and performance logs and address issues found
- Address customer network issues delivered by way of company Trouble Ticketing system
- Provide advice to management on potential developments and upgrades for Nokia UMTS network
- Create and maintain company documentation related to network configurations and maintenance procedures
- Work with service providers, vendors and other operators on wireless network projects

Essential Requirements

- University Degree, Diploma in Technical field – Computer Science, Engineering, Telecom Studies; Technical training certificate courses – including Nokia Siemens Networks, Wireless systems
- O&M experience working for wireless network service provider
- At least 5 years in Wireless industry
- At least 3 years working with Nokia Siemens Networks (NSN) wireless switching infrastructure
- O&M support on UMTS network elements including but not limited to OSS, RNC, WBTS, MSS, MGW, HLR, GGSN, SGSN, CG and BG
- Sound knowledge of IP stack, routing and protocols
- Sound knowledge of MS Windows XP, MS XL, MS Access, Visio, MS Project
- Ability to perform well under pressure
- Detail oriented and thorough work ethic
- Analytical and resourceful

We offer an exciting and dynamic working environment along with a competitive compensation package. If you meet the essential requirements of this position, please complete our application form and submit, along with your resume and cover letter, to the Human Resource Manager at hr@cellone.bm or mail to:

CellOne, Human Resources Manager
P.O. Box HM 3262, Hamilton HMPX

Application forms can be downloaded from:
http://www.cellone.bm/about/aboutus_employment.html

**CLOSING DATE FOR APPLICATIONS,
Friday, August 16th, 2013**

