



## Technical Application Engineer – Microsoft Applications

A career with Capital G, is more than just a job. When we say 'Welcome to the Family' we mean it. We're currently looking for someone to fill the role of Technical Application Engineer - Microsoft Applications at Capital G Bank Limited. See if you have what it takes to join our growing family.

This position requires a deep technical and functional understanding of core Microsoft products including .NET, Microsoft Business Intelligence (BI) Tools (SSRS, SSAS, SSIS) and SharePoint with ability to apply skills to other Microsoft applications such as BizTalk. The role is responsible for providing the development and technical support of applications and the technical relationships with vendors to ensure that the enterprise applications are configured, operating and performing to the business' current needs and support future strategy. Development projects are also a key activity of this role.

### General Responsibilities:

- Working closely with the various departments within the bank to ensure a deep understanding of business requirements translated into technical specifications
- Lead data / BI development for the Bank by providing hands-on work as well as coordinating 3rd party and in-house resources. Ensuring Data quality as well as performance and scalability of systems
- Development; BI Development, .NET development, SharePoint development, BizTalk Development
- Data analysis, management, identification, maintenance and extract in support of business information reporting, investigations and implementation of solutions
- Data Architecture, SDLC, Development Methodologies and expertise
- Proactively maintaining and administering applications and interfaces to optimize and ensure performance and stability
- Leading or assisting with deployment and configuration of new applications as required
- Detecting, identifying, resolving and documenting application level incidents. Liaising with other application and infrastructure team members and vendors to isolate and resolve the incident
- Monitoring and reviewing system operation and providing troubleshooting and issue resolution
- Working with internal and external teams to establish the technical direction and analyzing tradeoffs between usability, performance and cost
- Responsible for ensuring all application system architectures are documented and changes maintained in the appropriate tools and libraries
- Assisting with the assessment and estimate of future application needs and the creation of IT capital expenses and operational expenses for department and project level budgets and business cases

### Areas of Responsibility:

- Primary systems for development and support including but not limited to:
  - Business Intelligence
  - In-house developed .NET applications
  - SharePoint
  - BizTalk

### Experience Required:

- 5+ years of experience in developing in .NET a necessity
- A minimum of 5 years SQL Server (TSQL) experience
- A minimum of 5 years of experience with the Microsoft BI stack (SSRS, SSAS, SSIS)
- A self-starter and the ability to work and develop independently a necessity
- Knowledge of the Fiserv Core Financial applications a benefit
- Demonstrable knowledge of application support processes including Change, Incident, Problem, Release, Deployment and Configuration management
- Experience with installation and technical support for Windows-based software products
- Proven judgement and decision making under pressure
- Experience in different development methodologies (Iterative, Agile, Scrum etc.)

*Capital G is an equal opportunity employer and offers a competitive compensation package commensurate with qualifications and experience.*

Please submit a detailed cover letter and résumé no later than 14<sup>th</sup> August 2013 to:

**Human Resources Department**  
**19 Reid Street, Hamilton HM 11**  
**P.O. Box HM 1194, Hamilton HM EX**  
**Email:** jobs@capitalg.bm  
**Fax:** + 441.296.7701

www.capital-g.com | 441.296.6969 | 19 Reid Street, Hamilton HM11, Bermuda

*We sincerely thank all applicants for their interest. Only those candidates under consideration will be contacted.*