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## Senior Business Analyst

HSBC Technology Services

Closing date 7 August 2013

HSBC Bank Bermuda Limited is seeking a highly motivated individual to work within an agile team leading the development and implementation of solutions based on business requirements. This may include the initiation, direction and management of projects through to implementation as identified by the Division Business Plan. In addition, the successful incumbent will provide support services to the Division on various procedural and systems issues.

### Major responsibilities

- Mapping and analyzing current processes and systems; streamlining business processes to increase operational efficiencies and effectiveness; working with cross-functional, multi-jurisdictional teams to implement business solutions
- Preparing comprehensive reports and presenting recommendations for operating procedures or workflow improvement, organizational changes, introduction of appropriate controls and procedures
- Initiating, developing and implementing new systems or services for the business or technical areas. Providing and/or coordinating analysis, design and implementation of system enhancements or automation requirements including development of system/business requirements documents, leading re-engineering workshops, writing user acceptance test scripts and providing training
- Assisting with development of project plans, communication plans, budgets, process documentation and procedures and the transition from existing to new processes
- Reviewing and interpreting policies, practices and procedures and ensuring complete understanding and compliance by all affected personnel

### Minimum qualifications

- University degree with at least five years' experience or equivalent in an analytical role; preferably in the Financial Services Industry and with cross-functional teams
- Expert knowledge in business process change including design, re-engineering, continuous improvement and deployment; systems documentation, cost/benefits analysis and organizational development
- Advanced knowledge of budgeting, financial and risk & opportunities analysis, change management, banking compliance and application of internal control procedures
- Excellent written and oral communication skills as well as excellent analytical skills, with the ability to organize and prioritize daily workload and project responsibilities for both the team environment and individual management responsibilities
- Ability to execute and deliver both individually and through the team, on required initiatives with minimal supervision or intervention from Senior Management
- Proven experience working with major systems implementation or upgrade program in a similar role
- Experience with FATCA Legislation and/or Account Onboarding including Customer Due Diligence, KYC Requirements, etc. (within the Financial Services Industry) would be an asset

*Interested applicants are invited to apply by sending your résumé and covering letter to:*

*Fax: 279 5826*

*Email: recruitment.dept@hsbc.bm*

*Recruitment Department  
Human Resources  
HSBC, Harbourview Centre  
37 Front Street, Hamilton HM11*

*Application forms are available in all HSBC branches and at [www.hsbc.bm](http://www.hsbc.bm)*

*All enquiries will be held in strict confidence.*

**HSBC** 