

HSBC, Bermuda's largest private employer, offers an attractive benefits package including:

- Competitive base salary
- Performance related bonus
- Competitive pension scheme
- Reduced rate mortgage
- Comprehensive health insurance
- Share purchase plan
- Exceptional training and career development opportunities



HUB Manager

Technology & Services Organisation

Closing date 26 July 2013

HSBC Bank Bermuda Limited is seeking a HUB Manager who will be responsible for maximising the return of the Bank's investment in HSBC's Universal Banking System (HUB). This will be achieved by ensuring the system and its related controls are relevant and suited to the products and services as offered in Bermuda. By ensuring the features and functionality are being fully utilised to improve customer service, operational efficiency, revenue generation, and cost reduction.

Major responsibilities

- Coordinating, managing and maintaining HUB related control changes, for projects, upgrades and system releases
- Reviewing Users Acceptance Testing (UAT) plans for system releases and ensuring that proper scope and test deficiencies are identified and rectified before production releases
- Reviewing amendments to local HUB and operations procedures and supporting the updates of local systems
- Coordinating, managing and maintaining updates of local systems interfacing with HUB to ensure that new functionality introduced is in line with core HUB modules
- Expert understanding understanding of HUB system and package controls, interfacing applications/channels and their interdependencies
- Solid change management discipline as well as risk and compliance principles
- Working with cross functional and multi-jurisdictional teams to solve business problems

Minimum qualifications

- Overall banking experience of ten years and at least five years experience managing HUB systems
- Banking operations experience with an in-depth understanding of HSBC Systems, and in particular, those associated with or interfacing to HUB
- Evident previous track record working with HUB Systems - in an implementation role as well as a production support role
- Ability to think logically and analytically as well as possessing good vision, planning and problem-solving skills. Must be intuitive and creative, yet be prepared to strictly adhere to HSBC Group-imposed system related disciplines and controls
- Strong communication skills and ability to work with all levels of management and provide solutions
- Must be intuitive and creative, yet be prepared to strictly adhere to HSBC Group-imposed system related disciplines and controls

Interested applicants are invited to apply by sending your résumé and covering letter to:

Fax: 279 5826

Email: recruitment.dept@hsbc.bm

*Recruitment Department
Human Resources
HSBC, Harbourview Centre
37 Front Street, Hamilton HM11*

Application forms are available in all HSBC branches and at www.hsbc.bm

All enquiries will be held in strict confidence.

