

# Expertise

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## Senior Telecommunications Engineer

Looking for viable career opportunity? CCS has THE ANSWER. We are seeking a Senior Telecommunications Engineer to join our team.

**CCS Group Ltd. has an exciting opportunity in our telephony division for a highly skilled, dynamic individual. The successful candidate should be an experienced telecommunications specialist who is self-motivated, possesses superb customer service skills and fulfills the following requirements:**

- At least eight years experience as a telecommunications specialist – previous experience with Avaya telephone systems (IP, PBX and key systems) and voicemail systems is essential
- IP Telephony experience is essential - experience with VOIP and knowledge of the issues that impact voice quality
- Experience with the following voice solutions is desirable – Unified Messaging, call accounting, voice recording systems, wireless telephone systems and Interactive Voice Response solutions
- Experience with Microsoft Exchange and Cisco routers, gateways, IP routing, QoS, LAN and WAN technologies would be an asset
- Must illustrate experience with project specific consulting, including system design, system optimization, project implementation, installation services and project documentation
- Provide day-to-day administration, proactive testing, maintenance and problem resolution of voice systems
- Previous involvement in a sales support role – gathering client requirements, designing configurations and presenting solutions to clients
- Ability to deliver new voice applications – from introduction to successful installation
- Must be highly organized, flexible and possess initiative
- Must interface with local telephone company and other third parties to resolve issues and problems in a timely and efficient manner
- Participation in a 7x24 support roster is required
- The following certifications are most desirable: Avaya ACA, MCSE, and CCNA
- Post secondary degree in a relevant discipline is preferred

Interested? Please email [jobs@expertise.bm](mailto:jobs@expertise.bm).

All enquiries will be dealt with in strict confidence.

Closing date: June 6, 2013