SERVICE TECHNICIAN

BERMUDA GAS & UTILITY COMPANY LIMITED

Skilled and motivated technicians are invited to join our commercial equipment and residential major appliance service team.

PRIMARY RESPONSIBILITIES

- Install, maintain and repair commercial/residential gas & electric appliances and equipment
- · Troubleshoot and diagnose service issues
- Install gas piping systems in accordance with industry standards, regulations and codes, company policies and procedures
- Respond to customer requests for service, competently and in a professional manner
- Maintain records and report progress/results of assigned service calls in a timely manner
- Account for parts and material required to complete jobs
- · Coach/mentor/assist other employees as required

KNOWLEDGE, SKILLS, EXPERIENCE AND EDUCATION REQUIRED

- Bermuda Secondary School Certificate or equivalent
- Minimum of 5 years' experience as a Service Technician
- · Appliance and Equipment repair certificates are required
- · Self-motivated, reliable and accountable
- Well developed customer service skills, strong interpersonal and communication skills (written and verbal)
- Strong organizational and time management skills
- Knowledge of Occupational Health & Safety legislation, codes, etc.
- Capable of lifting a minimum of 100 lbs.
- Possess a valid intermediate driver's licence

Bermuda Gas is a drug, alcohol and smoke-free environment and, as such, requires all successful applicants to pass a pre-employment drug and alcohol screening, prior to an offer of employment.

CLOSING DATE

Qualified candidates are invited to apply to the Human Resources Department by May 30, 2013.



