



In response to the demands of our growing business we are seeking motivated individuals to join our dynamic company. If you are talented, creative and willing to accept the challenge of contributing to the success of North Rock Communications, we want you on our team.

## **Technical Solutions Specialist – Development**

The role of **Technical Solutions Specialist – Development** will report to the Technical Team Lead and focus on the following functional tasks:

- Applications design, Online (live web) applications development and Offline (supporting) applications development, and Recurring HTML content.
- Support all in-house developed web and stand alone applications
- Work with engineering in evaluating requirements and developing plan for project resolution.
- Coordinate with Engineering on quality and design changes.
- Coordinate the scheduling of sub contractors/vendors.
- Provide technical support to internal resources on internal systems.
- Provide superior customer service either on site or over telephone.
- Follow-up to assure total satisfaction through testing and feedback.
- Have the ability to prioritize tasks
- Work concurrently on several projects with a minimum of supervision or guidance.

Serving as the main point of contact for Developmental projects and as backup for administrative functions, your role will require the following criteria:

- Degree/Diploma in Computer Science or equivalent.
- Required skills include: PHP, Java (JSP and standalone application development), Perl, Visual Basic, Database architecture design, JavaScript, HTML, SSH.
- In depth knowledge of SQL language
- Knowledge of Unix/Windows based operating systems
- Knowledge of Apache
- Familiarity with voice and data Protocols (OSI Model).
- Understanding of basic networking principals.
- Must possess Project Management skills & ability to deliver projects on time
- Skills and ability to professionally mentor junior staff
- Must be able to work well under pressure and within time constraints
- Must be willing to work overtime and nonstandard hours as needed.
- Excellent oral and written communication skills
- Excellent communication and customer service skills.

North Rock Communications provides a competitive compensation and benefits package. The successful candidate will be involved in a leading edge, telecommunications environment that encourages professional excellence, personal development and customer satisfaction.

Please submit your written resume in complete confidence  
no later than January 8, 2013 to:

P O Box HM 1661,  
Hamilton HM GX  
Bermuda

Or via e-mail to [resume@northrock.bm](mailto:resume@northrock.bm)