

TAI HOME SPA

Spa Therapists

A new Deluxe Spa will be opening in Hamilton and is seeking to fill the following positions:

Position: Spa Therapists

Spa Therapists must be excellent and confident communicators with exceptional people skills with proven ability to deliver an outstanding professional product. The Spa intends to treat guest of all ages and it would be beneficial for the therapists to be sensitive with all our guest.

Candidates would possess the following:

- Minimum of three years previous work experience within the Health and Beauty industry
- Certifications/diplomas from a reputable institution
- Willingness to assist with front office duties including the checking in and out of clients, processing client accounts and maintain the high standard required in therapy rooms.

Position: Spa Manager/Senior Spa Therapist

Reporting to the Spa Director, the position will encompass the following duties and responsibilities:

- Responsible for achieving the weekly, monthly and yearly goals for the spa
- Ensures every customer has the best possible spa experience
- Trains Spa staff on Spa treatments and all Spa policies and procedures
- Plans and prepares work schedules and assigns employees to specific duties
- Responsible for inventory control, loss prevention and product ordering
- Answers customer's complaints or inquiries always seeking to satisfy the customer and protect the reputation of the spa
- Coach, assess and progressively improve the entire staffing team to always strive beyond current production
- Delivers spa treatments

The ideal candidate would possess following skill set:

- Must have minimum 5 years' experience in Spa Management and as a Spa therapist or senior therapist
- Must be certified Therapist performing at least 2 different kind of Spa therapy, experience in Thai massage and stone massage will be an asset
- Be able to and willing to extended hours including weekends, public holidays and split shifts
- Must possess outstanding guest service skills, professional presentation and sophisticated verbal and written communication skills
- Must be guest-oriented, have a vibrant personality, and radiate enthusiasm to assist people
- Computer literacy in Windows, MS Office Suite, Spa reservation software is must.

Interested candidates should forward a CV and two written references to:
Spa Therapist, Box 55878, C/o The Royal Gazette, P.O. Box #1025 Hamilton HM DX

Closing Date: December 14, 2012