



## **CHARTIS BERMUDA LIMITED**

### ***Invites applications for an*** **Application Support & Report Analyst**

Chartis Bermuda Limited is a Bermuda-based insurance management and management services company, which stretches over 80 countries with 10 regional offices in major cities. Chartis Bermuda Limited provides services and resources to Chartis' Bermuda operations and its affiliates around the world.

We have an opening in our Data Center for an Application Support & Report Analyst to work as a member of a business support and development team to manage the applications and reports on the back end of an XChanging Genius application. The person will be responsible for providing in-house expertise and development / maintenance of data warehousing and back end applications.

#### **Duties and Responsibilities:**

- Investigate and resolve problems regarding use of key applications, devise work-around solutions and correct faults
- Identify problem areas in applications and work with end users to resolve
- Ensure end users and IT staff are adequately trained in use of supporting applications
- Develop and maintain business reporting using Cognos tools, SQL databases, vb.net and Windows Presentation Foundation (asp.net)
- Implement bespoke application patches and fixes
- Test new fixes against business requirements. Develop and use standard test scripts
- Liaise and coordinate tasks between the Data Center (developers and helpdesk) and application end users
- Ensure proper business and audit practices are adhered to

#### **Qualifications & Experience:**

##### **The successful applicant should have the following:**

- University Degree or Professional Qualification in computer systems or related
- Has a systematic, disciplined and analytical approach to problem solving
- Ability to analyze and write business and technical specifications
- Result focused, with ability to work independently
- Solid experience with data-warehouse concepts and PC based end-user reporting tools

##### **The successful applicant should have experience in the following areas:**

- Minimum of two years practical experience within the insurance / reinsurance or financial industries
- Two years practical experience in vb.net and asp.net
- Good working knowledge of MicroSoft SQL Server databases & Integration Services
- Experience with Genius an advantage
- Minimum of two years working with the Cognos business intelligence tools

*A detailed résumé should be sent in confidence to the:*

**Human Resources Generalist**  
**Chartis Bermuda Limited**  
**P.O. Box HM 152, Hamilton HMAX**  
**or email: [hrbermuda@chartisinsurance.com](mailto:hrbermuda@chartisinsurance.com)**

**Applications must be received by November 16, 2012**  
**Chartis Bermuda Limited is an Equal Opportunity Employer**