



# CHARTIS

## CHARTIS BERMUDA LIMITED

*Invites applications for an*  
**Application Support Analyst**

Chartis Bermuda Limited is a Bermuda-based insurance management and management services company, which stretches over 80 countries with 10 regional offices in major cities. Chartis Bermuda Limited provides services and resources to Chartis' Bermuda operations and its affiliates around the world.

We have an opening in our Data Center for an Application Support Analyst to work as a member of a business support and development team to manage an XChanging Genius application. The person will be responsible for providing in-house expertise and development/maintenance of Genius, data warehousing and back end applications.

### **Duties and Responsibilities:**

- Provide expertise in the setup and use of the XChanging Genius application. Determine the best way to implement business requirements, use Genius more efficiently implementing best practice procedures
- Investigate and resolve problems regarding use of key applications, devise work-around solutions and correct faults
- Identify problem areas in applications and work with end users to resolve
- Ensure end users and IT staff are adequately trained in use of Genius & supporting applications
- Develop and maintain business reporting using Cognos tools, SQL databases, vb.net and Windows Presentation Foundation (asp.net) Implement package based or bespoke application patches and fixes
- Test new fixes against business requirements. Develop and use standard test scripts
- Liaise and coordinate tasks between the Data Center (developers and helpdesk), application vendors and end users
- Ensure proper business and audit practices are adhered to

### **Qualifications & Experience:**

The successful applicant should have the following:

- University Degree or Professional Qualification in computer systems or related
- Has a systematic, disciplined and analytical approach to problem solving
- Ability to analyze and write business and technical specifications
- Result focused, with ability to work independently
- Minimum of four years practical experience within the insurance or reinsurance industry and an understanding of accounting applications
- Solid experience with data-warehouse concepts and PC based end-user reporting tools

The successful applicant should have experience in one or more of the following areas:

- Good working knowledge of RPG programming
- Two years practical experience in vb.net and asp.net
- Good working knowledge of MicroSoft SQL Server databases & Integration Services
- Minimum two years experience with Genius
- Good working knowledge of the Cognos business intelligence tools

*A detailed résumé should be sent in confidence to the:*

**Human Resources Generalist  
Chartis Bermuda Limited  
P.O. Box HM 152, Hamilton HMAX  
or email: [hrbermuda@chartisinsurance.com](mailto:hrbermuda@chartisinsurance.com)**

**NO AGENCIES PLEASE**

**Preference will be given to Bermudians and Spouses of Bermudians**

**Applications must be received by August 21, 2012**

**Chartis Bermuda Limited is an Equal Opportunity Employer**