

You'll Enjoy Our Company



Team Leader - Infrastructure Support

The Argus Group is seeking a highly skilled IT individual who will be responsible for leading the team to support the Company's global technical infrastructure, and ensure it is fully operational at all times to accomplish the Argus Group's mission and commitment to its clients.

Core responsibilities:

- Operational management of Infrastructure
- Management of infrastructure and end user support teams
- To take the lead Project Management role in all infrastructure projects
- Perform the role of Information Technology Security Officer (ITSO)
- Leadership of technology support function, including multi-tier end user needs
- Provide oversight for change and release management
- Provide liaison and leadership for all Infrastructure 3rd party relationships
- Work with business units and their representatives to ensure QOS
- Ensure the availability of systems and infrastructure to support the business objectives of the group
- Negotiate and manage global agreements relating to infrastructure hardware and software
- Provide guidance to the Executive Vice President, Information Technology by maintaining an oversight of global technology trends

Qualifications and experience required:

- Minimum of seven years' continuous experience in Information Technology with a focus on Infrastructure
- Three years' experience within the insurance industry, with health knowledge preferred
- University degree in a related field (e.g. Computer Science, Information Technology) or equivalent work experience
- Relevant professional designations such as CISSP, CCNA, and MCP
- VMWare Skills
- Project management certified, or equivalent experience
- Possess ITIL v3 SME qualification and have working knowledge of ITIL v3 procedures
- Hands on administration experience with Cisco switches and firewalls
- Strong and demonstrable management and leadership skills
- Strong written and verbal communications skills
- A proven track record of delivering major infrastructure projects on time and to agreed budgets
- In depth knowledge of Microsoft Office, particularly Excel and Word, and an aptitude for quick learning of database and workflow software

Closing Date: Friday, August 17, 2012

**Send your resumé to: Human Resources Department,
The Argus Group, 12 Wesley Street, Hamilton, HM 11 or,
The Argus Group, P. O. Box HM 1064, Hamilton HM EX**

tel: 295-2021 • fax: (441) 292-6763 • email: resume@argus.bm • www.argus.bm

Argus strives to provide complete customer satisfaction by recruiting, developing and retaining the very best people who are committed to offering our customers exceptional service. Argus is an equal opportunity employer.



INVESTOR IN PEOPLE