



## ROSEWOOD TUCKER'S POINT

BERMUDA

### **I.T. Manager**

Rosewood Tucker's Point is seeking a knowledgeable, skilled and highly motivated Information Technology Manager to oversee and direct the I.T. needs of the resort. The position reports to the Director of Finance, and has full responsibility for network and systems administration, network engineering, PBX system administration, hardware and software installation, vendor management, asset tracking, information technology security, disaster recovery and information technology policies and procedures.

Duties of the post include, but are not limited to:

- Maintaining a comprehensive I.T. Plan for the resort
- Overseeing the installation, set up and integration of various resort-wide operating software,
- Interacting with non-technical senior managers in order to craft technology-based solutions to meet business goals.
- Managing both in-house technical staff and third party I.T. consultants and vendors, including cabling contractors, software providers and other local and overseas service providers.
- Ensuring that, at all times, technology solutions maintain, support and enhance the integrity of financial controls.
- Preparing and executing a Disaster Recovery Plan for resort-wide I.T. systems.
- Developing and documenting I.T. operating policies and standards throughout the Resort in accordance with "best practice" principles.
- Managing the timely resolution of all I.T. malfunctions and helpdesk inquiries and ensure that the "up time" of all I.T. systems is maximized
- Preparing and administering the I.T. development and annual operating budgets

The key non-technical skills of this role are project management (organization and execution), excellent written and verbal communications, relationship building, outstanding customer service (internal & external), maintaining calm under pressure. The role requires a problem solver with sound judgment and decision-making skills who can work cohesively with immediate and remote teams effectively with minimal direct supervision.

Applicants should possess a Bachelors degree in Computer Science, MIS or a similar discipline with a current CCNA certification or better and at least five years applicable work experience with two years at the management level. In lieu of a degree, consideration will be given to candidates with proven practical experience of seven years. Due to the nature of the current I.T. framework, applicants should also possess a current MCSE certification or, in the absence of the certification, be able to demonstrate proficiency in the ability to design and deploy Microsoft Active Directory. Applicants should also be proficient with Cisco wireless controllers and virtualization technologies (VMware or Microsoft).

General pre-requisites for ALL positions include a commitment to excellence and the ability to uphold luxury standards. Due to the nature of the business the position requires the ability to work extended hours, shifts, weekends and public holidays.

**Interested persons should complete an application online at our website  
[www.rosewoodtuckerspoint.com](http://www.rosewoodtuckerspoint.com) under the employment section.**

Closing Date for applications is: May 17, 2012

*"Rosewood Tucker's Point is an Equal Opportunity Employer, offers a competitive compensation package, a rewarding work environment and challenging career opportunities"*