

Seeks applications for the position of:

## **Switch Manager**

Reporting to the Director of Network Operations, the Switch Manager will be an integral part of our Technical Department.

## The Switch Manager is responsible for:

- · Overseeing capacity planning for the various nodes within the local network
- Liaison with the BSC and IP Engineer to plan network events, upgrades, planned outages
- Coordinating and managing the daily operation of the network switching elements
- The operation and maintenance of all Ericsson 2G & 3G equipment and Voicemail platform
- Providing effective technical support for the various nodes and use alarms and trends to troubleshoot faults, escalate and identify solutions
- On-call support for after hours outages and planned works, as required

## The successful candidate will possess:

- A degree/diploma in Electrical\Electronics Engineering or Computer Science or similar
- 5 yrs experience in the Telecommunication Industry with min 2 years in Nortel DMS-MSC switching environment
- Knowledge of Ericsson APG40, BSC, MSC-S, RNC and MGw Core platforms
- Good working knowledge of Radio network
- Good working knowledge of SS7 signaling network
- Ability to work unsupervised and handle multiple priority assignments simultaneously
- Good team player with excellent communication and interpersonal skills
- Good analytical skills
- Good troubleshooting skills
- Good working knowledge of GSM

Closing date: March 28, 2012

Please apply in writing with resume via email to: hr.bermuda@digicelgroup.com or in writing to:

Human Resource Director.

Digicel, P.O. Box HM 896, HAMILTON HM DX.

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