



Senior iSeries Administrator / DB2 – Financial Systems

A career with Capital G, is more than just a job. When we say 'Welcome to the Family' we mean it. We're currently looking for someone to fill the role of Senior iSeries Administrator at Capital G Bank Limited. See if you have what it takes to join our growing family.

This position requires an applied technical and functional understanding of the technologies and processes involved with core financial applications in banking and what is required to support them. The role is responsible for providing technical support to iSeries (software, hardware, and DB2) and the technical relationships with vendors to ensure that the financial systems are configured, operating and performing to the business' current operations plus future strategy.

Primary Responsibilities Include:

- Primary responsibility for level 2 support of iSeries (AS/400) software, hardware, and DB2 based financial systems, including 24x7 on call support, with a capability to cross train other team members
- Detection, identification, resolution and documentation of iSeries, and DB2 incidents
- Liaise with other application and infrastructure team members and vendors to isolate and resolve incidents
- Lead or assist with deployment and configuration of new applications and interfaces as required on the iSeries
- Proactive maintenance and administration of installed applications and interfaces to optimize and ensure performance and stability
- Management, identification, maintenance and new development in support of business information reporting, investigations and implementation of file manager mappings, and CL programming
- Establishing, specifying and optioning existing and future process related to iSeries/ application management including change, configuration, deployment, release, patch development
- Monitor and review iSeries / DB2 system operation and be able to provide troubleshooting, issues resolution optimization and associated communication
- Responsible for ensuring iSeries software/ system architectures are documented and changes maintained in the appropriate tools and libraries
- Liaise with infrastructure/application teams and direct business contacts on business issue identification and problem resolution to ensure applications are leverage to the maximum degree appropriate
- Lead or assist with development of and delivery to defined and measured SLA's/SLO's

- Successfully engage in multiple initiatives simultaneously
- Assessment and estimate of future iSeries needs and the creation of IT capital and operational costs for department and project level budgets and business cases
- Other task as directed from time to time by management, including but not limited to DR and technical Projects

Experience Required:

- Detailed technical support knowledge of the iSeries hardware and software, methodologies and CL programs
- 7+ years technical support experience
- 7+ years iSeries (AS/400) administration
- Working knowledge of DB2 databases
- Knowledge of Signature Core Banking system and associated tools such as communicator preferred (preferably international version)
- Working knowledge of iSeries commands, queries and administration
- Demonstrable experience of 5+ years technical application support in a Retail banking environment in progressively senior roles preferred
- Proven judgement and decision making under pressure
- Excellent verbal and written communication skills and the ability to interact professionally with a diverse group, executives, managers, and subject matter experts
- Good phone and email skills, positive customer-centric attitude
- Good problem determination technique
- Well-organized, and will follow through on commitments to customers
- Skilled technical writer able to document problems and solutions (posting FAQs) and other technical support personnel
- Candidate must be flexible to shift/overtime when needed to ensure adequate coverage

Capital G is an equal opportunity employer and offers a competitive compensation package commensurate with qualifications and experience.

Please submit a detailed cover letter and résumé no later than January 18, 2012 to:

Human Resources Department
19 Reid Street, Hamilton HM 11
P.O. Box HM 1194, Hamilton HM EX
Email: kmartins@capitalg.bm
Fax: + 441.296.7701