



In response to the demands of our growing business we are seeking motivated individuals to join our dynamic company. If you are talented, creative and willing to accept the challenge of contributing to the success of North Rock Communications, we want you on our team.

Supervisor – Networks and Systems

Description

You will be responsible for the day to day operations of the Network and Systems department serving our valued business and residential customers. Our preferred candidate will possess excellent communication and organizational skills acting as liaison between Operations staff and sales/management while helping to determine our future architecture requirements and identify process improvements. Must be able to lead and motivate a technical team so a background in an ISP environment would be an asset. A large amount of IP network design and technical troubleshooting will also be required.

Essential Job Function:

- Familiar with ISP level functions such as DNS, Radius, Web Hosting (Apache, IIS), Mail Routing (SMTP, POP, IMAP), as well as enterprise concepts encompassing Microsoft Active Directory, Exchange. Familiarity with programming or scripting would be an asset
- Configure and manage a Layer 2, Layer 3, and Layer 4 network devices on an ISP core and Provider Edge design. Primarily Cisco environment
- Proficient with ISP level network concepts such as OSPF, BGP, MPLS, Traffic Engineering, AAA, xDSL, PPPoE, route summarization and redistribution as well as transport terminology such as STM-1/OC-3, Gigabit Ethernet and implementation thereof
- Strong understanding of Metro-Ethernet technologies including REP and PVRST+ and UDLD
- Manage, plan, coordinate, install and maintain network equipment in a high availability environment with minimal downtime
- Design and implement network architectures, including the identification of hardware/software as well as resolution of technical problems and malfunctions
- Define and implement network monitoring and associated processes such as, the establishment and ongoing quality review of network performance, event monitors, thresholds, responses, and notifications.
- Create trend analysis, uptime and availability reports and network topology diagrams
- Understanding of hardware including servers, PCs, routers, switches, and storage infrastructure
- Hands on firewall experience preferred with demonstrated skills utilizing best practice network security skills, Fortigate
- CCNP certification or equivalent experience required. CCIE preferred.
- Demonstrated project management skills
- Excellent interpersonal and communication skills dealing with both internal and external customers
- Problem-solving and analytical skills
- Ability to organise work in an efficient manner and work well under stress and time pressures
- Manage staff scheduling, availability, career development and review process

North Rock Communications provides a competitive compensation and benefits package. The successful candidate will be involved in a leading edge, telecommunications environment that encourages professional excellence, personal development and customer satisfaction.

Interested persons should apply in writing, no later December 7, 2011, with a detailed Curriculum Vitae marked "Private & Confidential to:

P O Box HM 1661,
Hamilton HM GX
Bermuda
Fax: (441) 540-2701
or via e-mail to
resume@northrock.bm